# Dimensions of Professional Selling® Trainer Certification Workshop (DPS-TCW)



October 24-28, 2023 | Cincinnati, Ohio



# **PROGRAM LOGISTICS**

We are delighted to share program information for the upcoming Dimensions of Professional Selling® Trainer Certification Workshop<sup>™</sup> (DPS-TCW) program scheduled for October 24-28, 2023. The DPS-TCW program will take place at The Summit Hotel located at 5345 Medpace Way, Cincinnati, Ohio 45227.

Participants can expect to return to their responsibilities with the most dynamic and complete set of sales development skills in existence! Positional selling is helping sales professionals all over the world improve their sales, market share, and profits.

# **PROGRAM DATES AND TIMES**

DPS: October 24-26, 2023 8:00 am - 5:00 pm EDT Tuesday: Wednesday: 8:00 am - 5:00 pm EDT 8:00 am - 12:00 noon EDT Thursday:

# TCW: October 26-28, 2023

Thursday:	1:30 pm-5:00 pm EDT
Friday:	8:00 am-5:00 pm EDT
Saturday:	8:00 am-12:00 pm EDT

# **PROGRAM ATTIRE**

The attire for the program is business casual.

# **MEALS**

Carew will provide participants with a morning break, lunch, and afternoon break on all program days. Additional meals are the responsibility of each participant.

#### **PROGRAM CONFIRMATION**

To confirm attendance at the DPS-TCW program and complete the program registration, click the following link: <u>CLICK HERE for DPS Open Enrollment Pre-course Questionnaire</u> (Please note: Completing the pre-course questionnaire serves as final confirmation of participant attendance. Participants will <u>not</u> receive a confirmation number). The registration and questionnaire help our facilitators understand the participants' needs. Responses are essential to the class dynamics and will help us prepare for the program.

#### **PROGRAM LOCATION AND LODGING**

The Summit Hotel is situated just a few minutes north of the Ohio River on the Medpace campus in the heart of the Madisonville community, a Cincinnati neighborhood. Participants are responsible for reserving their air, ground and hotel accommodations. Hotel accommodations can be secured by accessing the following booking link: <u>CLICK HERE to secure your hotel accommodations</u>. Should you need assistance or have any special requests, please contact Dawn Lewis at 513.619.4246 or via email at <u>dlewis@carew.com</u>.

#### THE SUMMIT CANCELLATION POLICY

Individual sleeping room cancellation: 24-hour cancellation policy applies to all guest rooms. Should a cancellation be made within 24 hours of arrival, one (1) night's room and tax charges will apply.

#### ARRIVAL/DEPARTURE

The Summit is accessible via the Cincinnati/Northern Kentucky International Airport (CVG). The hotel is located about 23 miles from the CVG airport which is a 25-minute drive to/from the airport (Taxi fee is approximately \$54/one way; UberX ranges \$30-\$40).

#### **PROGRAM CONCLUSION/DEPARTURE**

The DPS program concludes at 12:00 noon EDT on Saturday, October 28<sup>th</sup>. Return flights should be scheduled for a departure time of 2:00 pm EDT or later to allow for the completion of the training and travel time to the airport (Please refer to the program schedule on the following page).

Please feel free to e-mail me, Melissa Williamson, at <u>mwilliamson@carew.com</u> should there be any questions.

We look forward to providing a dynamic Dimensions of Professional Selling training program.

Best regards, Melessa Williamson

Melissa Williamson Sales Catalyst

### **DPS AGENDA**

Program Overview for <u>Dimensions of Professional Selling (DPS)</u>

Tuesday	Wednesday	Thursday	
10/24/2023	10/25/2023	10/26/2023	
8:00 am EDT Kick-Off	8:00 am EDT Start	8:00 am EDT Start	
Module 1	Module 4	Module 8	
Take the LEAD	Find the Area of Opportunity	Assume the Responsibility	
Module 2, Part I	Module 5	Module 9	
Invest in the Relationship	Present with a Purpose	Become the Only Choice	
12:00 noon – 1:00 pm	12:00 noon – 1:00 pm	12:00 noon	
Lunch	Lunch	Boxed Lunch	
Module 2, Part II Invest in the Relationship Module 3 Get Organized	Module 6 Make the Customer Part of the Solution Module 7 Close for Results		
5:00 pm	5:00 pm	12:00 noon	
Conclusion of Day 1	Conclusion of Day 2	Conclusion of DPS Program	

# TCW AGENDA

Program overview for <u>Trainer Certification Workshop (TCW)</u>

	or <u>Trainer Certification W</u>			
Thursday 10/26/2023	Friday 10/27/2023	Saturday 10/28/2023	Virtual Date TBD	Virtual Date TBD
	8:00 am EDT Start	8:00 am EDT Start	2 ½ hours	2 ½ hours
	Module 1 Review Introductions Agenda Setting, Overview Lecturette, Norms Competitive Events Admin. LAER-S 9:00 am Module 2.1 "Odds Are" Lecturette Island Story Conclusion LAER-S; Score & Lecturette	Trainer Style Module 3 Group NVM Lecturette SSP Lecturette Case Studies SSP Exercise 9:45 am Module 4.1 Group Role-play Positional Selling System Positive Contact Questions Exercise Facts and Gaps Debrief 11:15 am Module 4.2 Exploratory Process Lecturette	Module 4.2 Continued Exploratory Process Lecturette Role-play Module 5 FAB Exercise Variations	Dealing with Difficult Participants Module 9 DPS Review Final Trivia Diplomas, Wallet Cards, Evaluations, Review Materials, Prizes
1:30 pm EDT Start	12:00 noon – 1:00 pm Lunch	12:00 noon Lunch	2 ½ hours	2 ½ hours
Agenda Overview Content Debrief Trainer Book Intro Training Tech Intro Experiential Learning Facilitation Co-facilitation Beginning a Workshop Hooks and Punches	Module 2.1 Continued 2:00 pm Module 2.2 Bonding Process LAER Role-play Giving Instructions, Role-Plays/Case Studies		Modules 5 & 6 Diamond Continued Prep for Video RP Module 7 Video Debrief Module 8 JADIK Matrix Creative Selling Planning SSC/SCP	Ending Workshops Preparing for I <sup>st</sup> Workshop Logistics, Reinforcement, DPS OnDemand, Management Component, Diplomas Conclusion
<b>5:00 pm</b> Conclusion of Day 1	5:00 pm Conclusion of Day 2	12:00 noon Conclusion of In-person Program		